

At A Glance

Gold standard treatment for skin cancer: One of only 13 in Canada, a new Mohs micrographic surgery program opened in August 2015, giving patients access to the gold standard treatment for complex non-melanoma skin cancers. Mohs surgery is largely used to treat basal cell and squamous cell carcinomas and is especially useful for cancers located in sensitive areas of the body where it is essential to preserve as much healthy tissue as possible (e.g., head, face, neck). An extremely precise technique, Mohs utilizes real-time confirmation of surgical margins and boasts a cure rate of up to 99 per cent. It is a vital tool in the fight against escalating skin cancer rates, especially in our region with its population of fair-skinned and aging patients.



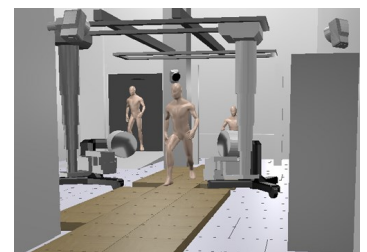
Dramatically expanded chronic pain services: In August 2015 we received \$4.6 million in additional provincial funding for a three-year expansion of our academic adult Chronic Pain Program. The new and permanent funding is helping to build more comprehensive, interdisciplinary chronic pain management services that will provide patients the opportunity to actively participate in learning about pain management skills, lifestyle change improvements and psychosocial supports for their chronic pain. Dovetailing with this expansion is the program's participation in the \$25 million Canadian Institutes of Health Research's Strategy for Patient-Oriented Research Chronic Pain Network, the largest and most coordinated effort to date to advance knowledge and patient care for millions of Canadians suffering from chronic pain.



Comprehensive bariatric services: Implementation of a new bariatric surgical program is fully underway at Hotel Dieu Hospital, scheduled to launch in September 2016 and targeting 60 cases in 2016-2017. An expansion of the existing Bariatric Regional Assessment and Treatment Centre (RATC), the new program means patients in our region can access the full scope of bariatric services closer to home and under one roof. Expanding the RATC to include surgery supports the continuum of care for patients and builds on the existing expertise of an interdisciplinary bariatrics team. With the introduction of bariatric surgery, Hotel Dieu will be recognized as a Regional Bariatric Centre of Excellence, one of only six in the province.



World-class lab, world-class research: One of the few facilities in the world capable of directly measuring the human skeleton in motion will be constructed at Hotel Dieu Hospital in 2016, a highly sophisticated research lab geared to facilitating healthy aging by helping to ensure that people maintain their mobility as they grow older. Funded by the Canada Foundation for Innovation and Natural Sciences and Engineering Research Council of Canada, the High-Speed Skeletal Imaging Lab will complement two adjacent Queen's University labs (the Human Mobility Research Laboratory and the Neuroscience Clinical Testing Laboratory) and be a wonderful example of multiple disciplines—including mechanical and materials engineering, surgery, orthopedics—collaborating to reduce the debilitating effects of musculoskeletal injuries.



Enhanced French-language services: Giving francophone patients and families the choice to discuss their health care in their own language continues to be an important priority for HDH. With most major hospital signage now translated, ongoing key targets include the translation of patient education and information materials and human resources initiatives to ensure we have bilingual staff in positions that will best serve our francophone population. To help support our drive to provide health care in the language of choice, we recently introduced a 24/7 telephone translation service. Implementing French-language services aligns with our commitment to patient and family-centred care: we know that providing health care in a familiar language—especially when someone is anxious and stressed—is the safe, comforting and right thing to do.



Mission The mission of Hotel Dieu Hospital in Kingston, rooted in the Gospel of Jesus Christ, is to make visible the compassionate healing presence of God to all persons. We share in this Mission by being a caring and just community. This is expressed through the pursuit of excellence in health service, education and research.

Values DIGNITY
of the Human Person
COMPASSION
JUSTICE INTEGRITY
EXCELLENCE

Vision LEADING *the*
TRANSFORMATION
of AMBULATORY CARE

Ambulatory Clinics

Specialty clinics ensure high quality care is accessible on an outpatient basis:

Medical Clinics (e.g. Pain, Dermatology, Brock 1 etc.)	45,768
Surgical Clinics (e.g. ENT, Preadmission, JM4/5 etc.)	118,319
Psychiatry Clinics	16,014
Other Clinics (e.g. COPC, Ophthalmology, etc.)	190,513

289,614

Other Clinical Procedures

Visits Day/Night (e.g. Cystoscopy, EPACU, etc.)	21,290
Tests (Cardiology)	25,236
Exams (e.g. Radiology, EMG, Pulmonary Function)	108,018
Attendances (e.g. Speech, Audiology, Physio etc.)	43,901
Child Development Centre	9,856

208,301

Urgent Care

Urgent Care Centre
Open from 8 am — 8 pm, every day to treat non-life-threatening illness or injury.

41,245

Pediatric Urgent Care Clinic
Open 9 am — 4 pm, Monday — Friday

9,329

50,574

Procedures/Cases

Operating Room Cases	7,519
Other Cases/Procedures (Endoscopy, GI Function)	6,567

14,086

Total Visits/Procedures:

562,575

Financial Position

	2015/2016
Total Revenue	\$ 88,503,541
Excess of expenditures over revenue	\$ 954,877
Total Margin, Surplus before Building Amortization	\$ 24,144
Working Capital Ratio	0.82 to 1.0
Purchases of capital assets	\$ 4,637,765



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Our audited financial statements are available through Financial Services 613-544-3400 extension 2187.