

Nov. 23, 2011

Hotel Dieu Hospital applauds staff for excellent service

(Kingston, ON) They hail from across the organization and they've done everything from coaching co-workers to tackle a challenging 5-km run to achieving increasingly higher levels of expertise in complex diagnostic procedures.

Today, Hotel Dieu Hospital celebrated its 800-plus employees and 200-plus volunteers, and turned the spotlight on a handful of staff whose contributions reflect the high levels of expertise and professionalism practiced every day by all hospital staff.

"So many people could be recognized by the Hotel Dieu Mission Awards," noted CEO Dr. David Pichora. "This selection is symbolic of the excellence we know exists throughout the hospital."

Those honoured with Hotel Dieu Mission Awards this year included:

Lynn Guindon, who launched and coached a lunch-hour *Learn To Run* program for staff that culminated in a 5-km run in March. She encouraged wellness, work-life balance and good physical fitness, and supported co-workers to set and accomplish fitness goals.

Dee Donovan, an orthopaedic technician praised for putting her patients first, which can mean working early and late, soothing kids facing a cast saw for the first time and patiently teaching generations of medical students how to apply and remove casts.

Endoscopy Nursing Unit, a team of nurses that consistently provides technically sophisticated and safe patient care, all the while maintaining their clinical edge through comprehensive continuing medical education.

Trina Doughty, a building operations technician who is the go-to person for making sure things get fixed—whether it's a leaking pipe or puddles in the lobby—and who contributes beyond our walls through volunteer work with the United Way.

Hotel Dieu Hospital is the ambulatory care teaching and research hospital for Kingston and Southeastern Ontario, affiliated with Queen's University. We provide expert care to more than 500,000 people in the region through specialized programs including pediatrics, medicine, cardiology, surgery, mental health, oncology and urgent care. We deliver quality, safe health care, while advancing innovative research and educating the health care professionals of the future. Leading the transformation of ambulatory care

L'Hôpital Hôtel-Dieu est l'établissement de soins ambulatoires universitaire pour Kingston et le Sud-Est de l'Ontario affilié à l'Université Queen's. Il fournit des soins spécialisés à plus de 500 000 personnes de la région. Parmi ses services spécialisés, mentionnons les services de pédiatrie, de médecine, de cardiologie, de chirurgies, de santé mentale, d'oncologie et de soins d'urgence. L'hôpital fournit des services de soins de santé sûrs et de qualité tout en menant des recherches novatrices et en formant les professionnels de la santé de demain. Chef de file pour la transformation des soins ambulatoires



Photoleft to right: Sherri McCullough, Chair of the Board of Directors, winners Lola Joyce and Robin Wheeler of the Endoscopy Nursing Unit, Trina Doughty, Lynn Guindon, Dee Donovan and Dr. David Pichora Chief Executive Office.