

MEDIA RELEASE

Hotel Dieu Hospital launches new toll-free number

(Kingston, ON, Sept. 27, 2011) Hotel Dieu Hospital is launching a new toll-free number today that is geared to helping long distance patients and families communicate more easily with their caregivers and the hospital.

The toll-free number is **1-855-544-3400**; it provides coverage Canada-wide.

Toll-free calls will ring into Hotel Dieu's auto attendant line, connecting callers to bilingual voice messaging that offers the options of directly dialling a hospital extension (if known) or receiving Switchboard assistance.

The toll-free number targets patients and families that must dial long-distance to reach the hospital.

Local patients and families are asked to continue using the local numbers—613-544-3310 (Switchboard) or 613-544-3400 (auto attendant).

Hotel Dieu Hospital is the ambulatory care teaching and research hospital for Kingston and Southeastern Ontario, affiliated with Queen's University. We provide expert care to more than 500,000 people in the region through specialized programs including pediatrics, medicine, cardiology, surgery, mental health, oncology and urgent care. We deliver quality, safe health care, while advancing innovative research and educating the health care professionals of the future.

Leading the transformation of ambulatory care

L'Hôpital Hôtel-Dieu est l'établissement de soins ambulatoires universitaire pour Kingston et le Sud-Est de l'Ontario affilié à l'Université Queen's. Il fournit des soins spécialisés à plus de 500 000 personnes de la région. Parmi ses services spécialisés, mentionnons les services de pédiatrie, de médecine, de cardiologie, de chirurgies, de santé mentale, d'oncologie et de soins d'urgence. L'hôpital fournit des services de soins de santé sûrs et de qualité tout en menant des recherches novatrices et en formant les professionnels de la santé de demain.

Chef de file pour la transformation des soins ambulatoires

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