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MEDIA RELEASE

Hotel Dieu Hospital posts Quality Improvement Plan

(Kingston, ON, April 1, 2011) Quality improvement is an ongoing priority at Hotel Dieu Hospital, which means we are continually finding new and better ways of doing things so that we can enhance care for patients, increase satisfaction and achieve even better clinical outcomes.

To further improve the quality and safety of care our hospitals provide, the Ontario Government passed the *Excellent Care for All Act* in June 2010. One way this legislation is helping hospitals to meet people's expectations regarding quality, patient safety and accountability is through the public reporting of Quality Improvement Plans. A Quality Improvement Plan sets targets and measures for achieving improvements in the safety, effectiveness, access and patient-centredness of a hospital's care.

The Hotel Dieu Hospital 2011-2012 Quality Improvement Plan outlines the hospital's commitment to clinical and organizational excellence, consistent with the hospital's strategic directions and its mission, vision and values.

To read our Quality Improvement Plan go to <http://www.hoteldieu.com/QIP2011March.pdf>

How to read the Quality Improvement Plan

Our QIP is made up of two parts:

- ◆ A document that provides a brief overview of our QIP, highlighting and listing our hospital's top priorities for the year.
- ◆ A spreadsheet that includes our improvement targets and initiatives. The spreadsheet includes a core set of indicators that all similar hospitals across the province are working on. The Ontario Health Quality Council has requested that all hospitals report on a series of core indicators to support province-wide comparisons. The core indicators that apply to our hospital are reflected in our QIP.

To learn more about the *Excellent Care for All Act* visit www.ontario.ca/excellentcare.

Hotel Dieu Hospital is the ambulatory care teaching and research hospital for Kingston and Southeastern Ontario, affiliated with Queen's University. We provide expert care to more than 500,000 people in the region through specialized programs including pediatrics, medicine, cardiology, surgery, mental health, oncology and urgent care. We deliver quality, safe health care, while advancing innovative research and educating the health care professionals of the future.

Leading the transformation of ambulatory care